# CONTINUING EDUCATION ESL STUDENT ATTENDANCE PATTERNS REPORT

Managed Enrollment and Open Entry/Exit Classes

2011/12 - 2015/16

OFFICE OF INSTITUTIONAL EFFECTIVENESS

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### Introduction

## **Background**

This report is intended to inform English as a Second Language (ESL) and other Continuing Education programs by comparing ESL student attendance patterns in managed enrollment (ME) and open entry/exit enrollment (OE/E) classes at Continuing Education's Mid-City campus. Managed enrollment classes have structured attendance requirements that include enrollment deadlines and a commitment to attend a minimum of 80% of the classes. The open entry/exit enrollment structure, however, allows for self-paced learning and permits students to attend classes with no specified commitment. The report provides information on student profiles, student attendance patterns, and fall-to-spring persistence for managed enrollment and open entry/exit classes.

### Methodology

Managed enrollment and open entry/exit class designations were provided by Mid-City's ESL program. Based on these class designations, ESL class and student data were generated from the SDCCD Information System. Data are measured across five years to draw out trends in student attendance. The cohorts include students enrolled in Mid-City's ESL classes in the primary terms (fall and spring) of the 2011/12 to 2015/16 academic years. Only students that accrue more than .5 attendance hours in a morning or afternoon class are included in the study. Additionally, ESL for Citizenship classes, Test of English as a Foreign Language (TOEFL) classes, special subject classes (e.g., conversation, grammar, and computer lab), ESL classes located off the Mid-City campus, and cancelled classes are excluded from the study. Please note that student data are term-based, and are not tied to a student's date of enrollment.

Data are disaggregated by class mode of instruction (managed enrollment or open entry/exit) and by class time (morning or evening) to explore dissimilarities in student profiles and student attendance patterns. The Student Profile and Persistence sections contain student headcount information, while sections summarizing student attendance patterns contain student enrollment information. See Appendix: Operational Definitions for additional details.

### **Summary of Findings**

### Student Profile

In general, with the exception of students under age 18 who make up a very small percentage of the population (<1%), the number of students enrolled in managed enrollment (ME) and open entry/exit (OE/E) classes decrease as age increases over five years (see Table 1). Students ages 18 to 24, 25 to 29, and 30 to 34 represent the largest age groups in both ME (17%, 16%, and 16%, respectively) and OE/E classes (16%, 15%, and 15%, respectively). Within ME classes, morning classes contain a greater share students between ages 18 and 24 (19% and 16%, respectively) and 55 and over than evening classes (9% and 7%, respectively; see Table 2). However, within OE/E classes, morning classes only contain a greater share of students in the 55 and over age category when compared to evening classes (14% and 8%, respectively).

On average over five years, ME and OE/E classes contain a greater percentage of females (62% and 58%, respectively) than males (38% and 41%, respectively); however the disparity is wider in ME classes than OE/E classes (see Table 3). Females in morning classes make up more than two-thirds of the population (ME, 67% and OE/E, 68%), while females in evening classes make up just over half of the population (ME, 54% and OE/E, 52%; see Table 4).

The largest ethnic groups in ME and OE/E classes are Hispanic/Latino (45% and 48%, respectively), Asian/Pacific Islander (24% and 23%, respectively), and African American students (16% and 14%, respectively; see Table 5). Hispanic/Latino students are underrepresented in morning classes (ME, 41% and OE/E, 40%) compared to evening classes (ME, 49% and OE/E, 50%), whereas Asian/Pacific Islander students are overrepresented in morning classes (ME and OE/E, 26% each) compared to evening classes (ME and OE/E, 21% each; see Table 6). African American students are overrepresented in OE/E morning classes (18%) compared to OE/E evening classes (13%).

### Attendance Patterns: Attendance Hours

On average across five years, student attendance rates are higher in ME classes (43%) than in OE/E classes (33%; see Table 7). However, the difference between ME and OE/E attendance rates has varied over the years (largest gap in 2011/12, OE/E thirteen percentage points lower; smallest gap in 2014/15, OE/E six percentage points lower), with 2015/16 displaying a ten-point difference between ME and OE/E (44% and 34%, respectively). Differences between morning and evening attendance rates are most apparent in ME classes (see Table 8). While morning ME classes initially displayed a lower average attendance rate than evening ME classes in 2011/12 (45% and 47%, respectively; evening, two points lower), a steady decline in evening ME attendance rates contributed to higher morning rates compared to evening rates in 2015/16 (46% and 39%, respectively;

evening, seven points higher). Attendance rates in OE/E morning and evening classes trended in the opposite direction. Morning OE/E class attendance rates were six-points higher than evening rates in 2011/12 (36% and 30%, respectively), but were two-points lower than evening rates by 2015/16 (33% and 35%, respectively). When comparing class times, it is important to note that morning classes generally meet 15 hours per week, while evening classes meet 12 hours per week.

On average across five years, class sizes for ME and OE/E classes are comparable (24 and 23, respectively; see Table 7). Yet, ME class size has displayed a larger overall decrease over time (26 in 2011/12 to 22 in 2015/16) than OE/E classes (24 in 2011/12 to 23 in 2015/16). The decline in average class size when comparing 2011/12 to 2015/16 is greatest among evening ME classes (29 to 20), while morning ME classes and both morning and evening OE/E classes have declined minimally (morning ME, 25 to 23; morning OE/E, 26 to 25; evening OE/E, 22 to 21; see Table 8).

### Attendance Patterns: Student Shoppers and Enduring Students

On average across five years, the rate of students who "shop" classes (accrue fewer than seven class attendance hours by term's end) has remained low among both ME and OE/E classes (6% and 7%, respectively; see Table 9). The percentage of student shoppers increased in ME classes from 4% in 2011/12 to 7% in 2014/15, and then declined to 5% in 2015/16. The percentage of student shoppers decreased in OE/E classes from 9% in 2011/12 to 7% in 2012/13, and has since remained constant at 7%. On average over five years, evening ME and OE/E classes contain more student shoppers (7% and 9%, respectively) than morning ME and OE/E classes (5% each; see Table 10).

### Persistence

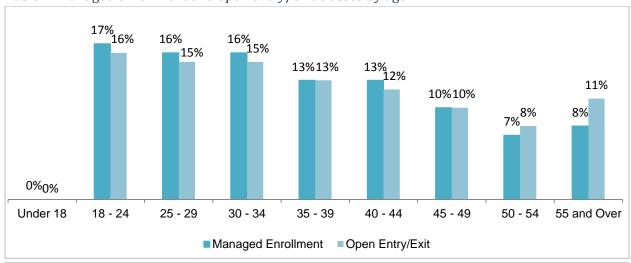
Overall across five years, ME and OE/E fall-to-spring student persistence rates are comparable; with 62% of students in ME classes persisting to a spring ESL class and 61% of students in OE/E classes persisting to a spring ESL class (see Table 11). Students enrolled in morning classes displayed higher fall to spring persistence (morning ME, 63%; morning OE/E, 65%), on average, than students in evening classes (evening ME, 61%; evening OE/E, 57%; see Table 12). Note that while persistence is typically measured among first-time students, in this study, students may be enrolled as first-time or continuing students and may be enrolled at any class level from beginning to advanced low (advanced high and pre-vocational classes are excluded). Therefore, overall persistence rates may be impacted by the schedule of classes and persistence by course level (see Table 13).

# Results

### **Student Profiles**

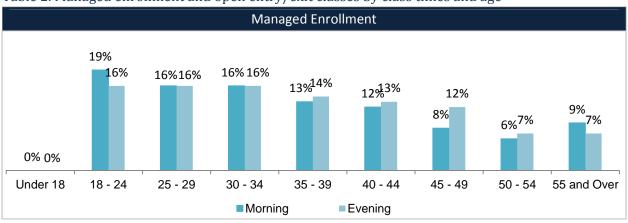
### **Age (Fall 2011 - Spring 2016)**

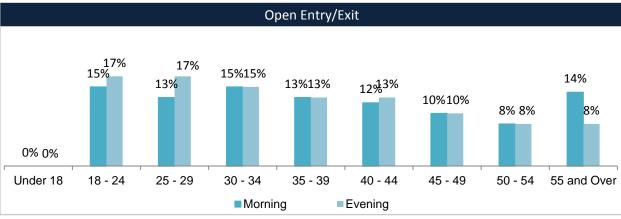
Table 1. Managed enrollment and open entry/exit classes by age



| Age         | Managed En | rollment | Open Entry/Exit |      |  |
|-------------|------------|----------|-----------------|------|--|
| Under 18    | 3          | 0%       | 6               | 0%   |  |
| 18 - 24     | 637        | 17%      | 1,367           | 16%  |  |
| 25 - 29     | 587        | 16%      | 1,312           | 15%  |  |
| 30 - 34     | 589        | 16%      | 1,268           | 15%  |  |
| 35 - 39     | 485        | 13%      | 1,164           | 13%  |  |
| 40 - 44     | 466        | 13%      | 1,068           | 12%  |  |
| 45 - 49     | 350        | 10%      | 893             | 10%  |  |
| 50 - 54     | 245        | 7%       | 661             | 8%   |  |
| 55 and Over | 311        | 8%       | 931             | 11%  |  |
| Total       | 3,673      | 100%     | 8,670           | 100% |  |

Table 2. Managed enrollment and open entry/exit classes by class times and age

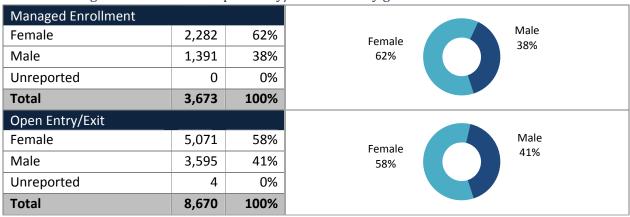


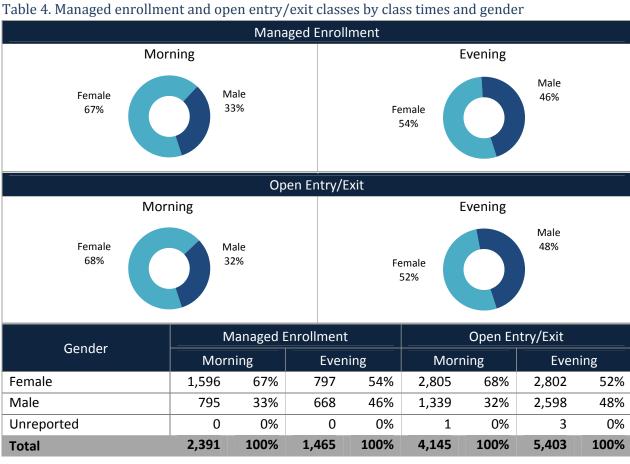


| Λσο         | M       | lanaged E | nrollment | :    | Open Entry/Exit |      |         |      |
|-------------|---------|-----------|-----------|------|-----------------|------|---------|------|
| Age         | Morning |           | Evening   |      | Morr            | ning | Evening |      |
| Under 18    | 0       | 0%        | 2         | 0%   | 2               | 0%   | 5       | 0%   |
| 18 - 24     | 455     | 19%       | 229       | 16%  | 614             | 15%  | 911     | 17%  |
| 25 - 29     | 390     | 16%       | 231       | 16%  | 533             | 13%  | 892     | 17%  |
| 30 - 34     | 389     | 16%       | 229       | 16%  | 605             | 15%  | 812     | 15%  |
| 35 - 39     | 308     | 13%       | 198       | 14%  | 556             | 13%  | 719     | 13%  |
| 40 - 44     | 283     | 12%       | 195       | 13%  | 513             | 12%  | 681     | 13%  |
| 45 - 49     | 197     | 8%        | 171       | 12%  | 414             | 10%  | 564     | 10%  |
| 50 - 54     | 154     | 6%        | 108       | 7%   | 327             | 8%   | 410     | 8%   |
| 55 and Over | 215     | 9%        | 102       | 7%   | 581             | 14%  | 409     | 8%   |
| Total       | 2,391   | 100%      | 1,465     | 100% | 4,145           | 100% | 5,403   | 100% |

### **Gender (Fall 2011 - Spring 2016)**

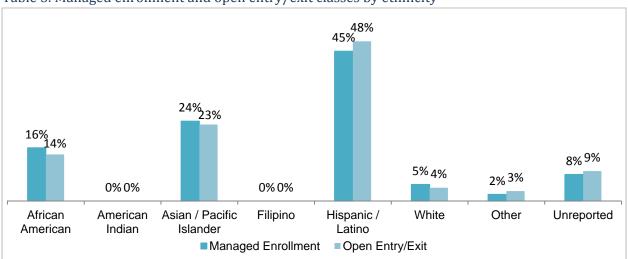
Table 3. Managed enrollment and open entry/exit classes by gender





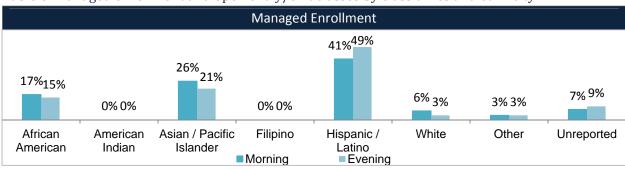
# Ethnicity (Fall 2011 - Spring 2016)

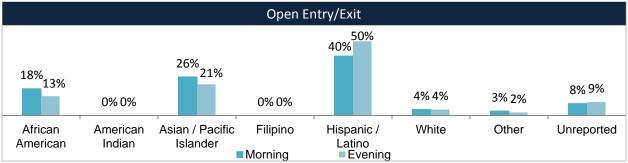
Table 5. Managed enrollment and open entry/exit classes by ethnicity



| Ethnicity Listed               | Managed E | Enrollment | Open Er | ntry/Exit |
|--------------------------------|-----------|------------|---------|-----------|
| African American               | 591       | 16%        | 1,206   | 14%       |
| American Indian/Alaskan Native | 3         | 0%         | 9       | 0%        |
| Asian                          | 364       | 10%        | 884     | 10%       |
| Asian Indian                   | 4         | 0%         | 7       | 0%        |
| Cambodian                      | 43        | 1%         | 77      | 1%        |
| Central American               | 101       | 3%         | 301     | 3%        |
| Chinese                        | 72        | 2%         | 126     | 1%        |
| Filipino                       | 7         | 0%         | 14      | 0%        |
| Hawaiian                       | 1         | 0%         | 0       | 0%        |
| Japanese                       | 18        | 0%         | 16      | 0%        |
| Korean                         | 5         | 0%         | 16      | 0%        |
| Laotian                        | 5         | 0%         | 12      | 0%        |
| Latino                         | 383       | 10%        | 1,189   | 14%       |
| Mexican                        | 1,035     | 28%        | 2,374   | 27%       |
| Multi-Ethnicity                | 12        | 0%         | 18      | 0%        |
| Other Hispanic                 | 54        | 1%         | 122     | 1%        |
| Other Non-White                | 76        | 2%         | 221     | 3%        |
| Pacific Islander               | 5         | 0%         | 15      | 0%        |
| Samoan                         | 1         | 0%         | 2       | 0%        |
| South American                 | 82        | 2%         | 143     | 2%        |
| Vietnamese                     | 357       | 10%        | 830     | 10%       |
| White                          | 173       | 5%         | 325     | 4%        |
| Unreported                     | 281       | 8%         | 763     | 9%        |
| Total                          | 3,673     | 100%       | 8,670   | 100%      |

Table 6. Managed enrollment and open entry/exit classes by class times and ethnicity



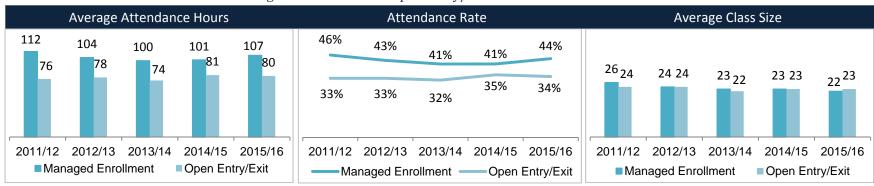


| Ethnisity Listed               | M     | anaged E | nrollmen | it   |       | Open Er | ntry/Exit |      |
|--------------------------------|-------|----------|----------|------|-------|---------|-----------|------|
| Ethnicity Listed               | Morr  | ning     | Ever     | ning | Mori  | ning    | Even      | ing  |
| African American               | 415   | 17%      | 214      | 15%  | 749   | 18%     | 720       | 13%  |
| American Indian/Alaskan Native | 1     | 0%       | 3        | 0%   | 7     | 0%      | 5         | 0%   |
| Asian                          | 261   | 11%      | 128      | 9%   | 510   | 12%     | 471       | 9%   |
| Asian Indian                   | 3     | 0%       | 1        | 0%   | 3     | 0%      | 4         | 0%   |
| Cambodian                      | 34    | 1%       | 15       | 1%   | 34    | 1%      | 53        | 1%   |
| Central American               | 64    | 3%       | 44       | 3%   | 113   | 3%      | 214       | 4%   |
| Chinese                        | 65    | 3%       | 8        | 1%   | 102   | 2%      | 35        | 1%   |
| Filipino                       | 7     | 0%       | 0        | 0%   | 4     | 0%      | 10        | 0%   |
| Hawaiian                       | 0     | 0%       | 1        | 0%   | 0     | 0%      | 0         | 0%   |
| Japanese                       | 16    | 1%       | 3        | 0%   | 11    | 0%      | 7         | 0%   |
| Korean                         | 5     | 0%       | 0        | 0%   | 12    | 0%      | 6         | 0%   |
| Laotian                        | 5     | 0%       | 2        | 0%   | 6     | 0%      | 6         | 0%   |
| Latino                         | 212   | 9%       | 176      | 12%  | 384   | 9%      | 854       | 16%  |
| Mexican                        | 612   | 26%      | 463      | 32%  | 1,044 | 25%     | 1,479     | 27%  |
| Multi-Ethnicity                | 9     | 0%       | 2        | 0%   | 15    | 0%      | 6         | 0%   |
| Other Hispanic                 | 41    | 2%       | 16       | 1%   | 62    | 1%      | 76        | 1%   |
| Other Non-White                | 52    | 2%       | 36       | 2%   | 125   | 3%      | 114       | 2%   |
| Pacific Islander               | 4     | 0%       | 2        | 0%   | 9     | 0%      | 13        | 0%   |
| Samoan                         | 0     | 0%       | 0        | 0%   | 0     | 0%      | 1         | 0%   |
| South American                 | 59    | 2%       | 24       | 2%   | 63    | 2%      | 91        | 2%   |
| Vietnamese                     | 233   | 10%      | 149      | 10%  | 403   | 10%     | 525       | 10%  |
| White                          | 136   | 6%       | 44       | 3%   | 157   | 4%      | 203       | 4%   |
| Unreported                     | 157   | 7%       | 134      | 9%   | 332   | 8%      | 510       | 9%   |
| Total                          | 2,391 | 100%     | 1,465    | 100% | 4,145 | 100%    | 5,403     | 100% |

### **Attendance Patterns**

### **Attendance Hours**

Table 7. Attendance information for managed enrollment and open entry/exit classes



|                 |                   |                 | Managed E                  | nrollment      |                               |                          | Open Entry/Exit   |                 |                            |                |                               |                          |
|-----------------|-------------------|-----------------|----------------------------|----------------|-------------------------------|--------------------------|-------------------|-----------------|----------------------------|----------------|-------------------------------|--------------------------|
| Term            | Total<br>Students | Attend<br>Hours | Average<br>Attend<br>Hours | Attend<br>Rate | Assigned<br>Teaching<br>Hours | Average<br>Class<br>Size | Total<br>Students | Attend<br>Hours | Average<br>Attend<br>Hours | Attend<br>Rate | Assigned<br>Teaching<br>Hours | Average<br>Class<br>Size |
| Fall 2011       | 660               | 71,155          | 108                        | 44%            | 2,721                         | 26                       | 2,074             | 156,345         | 75                         | 32%            | 6,345                         | 25                       |
| Fall 2012       | 652               | 68,682          | 105                        | 43%            | 2,676                         | 26                       | 1,906             | 139,427         | 73                         | 31%            | 6,057                         | 23                       |
| Fall 2013       | 590               | 62,200          | 105                        | 43%            | 2,676                         | 23                       | 1,881             | 135,366         | 72                         | 31%            | 6,066                         | 22                       |
| Fall 2014       | 638               | 64,533          | 101                        | 41%            | 2,688                         | 24                       | 1,764             | 147,154         | 83                         | 36%            | 6,064                         | 24                       |
| Fall 2015       | 611               | 65,698          | 108                        | 44%            | 2,940                         | 22                       | 1,666             | 136,252         | 82                         | 35%            | 5,802                         | 23                       |
| Total/Average   | 3,151             | 332,266         | 105                        | 43%            | 13,701                        | 24                       | 9,291             | 714,544         | 77                         | 33%            | 30,333                        | 24                       |
| Spring 2012     | 610               | 70,730          | 116                        | 48%            | 2,646                         | 27                       | 1,940             | 148,247         | 76                         | 33%            | 6,246                         | 24                       |
| Spring 2013     | 583               | 60,232          | 103                        | 42%            | 2,667                         | 23                       | 1,735             | 143,366         | 83                         | 36%            | 5,848                         | 25                       |
| Spring 2014     | 622               | 59,302          | 95                         | 40%            | 2,667                         | 22                       | 1,770             | 136,356         | 77                         | 33%            | 6,072                         | 22                       |
| Spring 2015     | 592               | 59,977          | 101                        | 42%            | 2,667                         | 22                       | 1,788             | 141,765         | 79                         | 34%            | 6,290                         | 23                       |
| Spring 2016     | 535               | 56,949          | 106                        | 44%            | 2,667                         | 21                       | 1,748             | 136,790         | 78                         | 33%            | 6,064                         | 23                       |
| Total/Average   | 2,942             | 307,189         | 104                        | 43%            | 13,314                        | 23                       | 8,981             | 706,524         | 79                         | 34%            | 30,519                        | 23                       |
| Grand Total/Avg | 6,093             | 639,455         | 105                        | 43%            | 27,015                        | 24                       | 18,272            | 1,421,068       | 78                         | 33%            | 60,852                        | 23                       |

Note. Annual data exclude summer.

ME Average Attendance Hours ME Attendance Rate ME Average Class Size 119 122 45% 45% 47% 10798 46% 109 105 44% 100 92 25<sup>29</sup> 82 24 24 <sup>24</sup> 22 41% 41% 40% 39% 2320 2011/12 2012/13 2013/14 2014/15 2015/16 2011/12 2012/13 2013/14 2014/15 2015/16 2011/12 2012/13 2013/14 2014/15 2015/16 Morning Evening Morning Evening Morning Evening **OE/E** Average Attendance Hours **OE/E Attendance Rate** OE/E Average Class Size 94 36% 35% 90 90 35% 87<sub>73</sub> 84 <sup>26</sup>22 34% 24 24 24 23  $25_{21}$ 22 23 33% 32% 32% 30% 2011/12 2012/13 2013/14 2012/13 2013/14 2014/15 2015/16 2011/12 2012/13 2013/14 2014/15 2015/16 2011/12 2014/15 2015/16 Morning Evening Morning Evening Morning Evening **Managed Enrollment** Morning Evening Term Average Assigned Average Average Assigned Average Attend Attend Total Attend Attend Total Attend Teaching Teaching Class Attend Class Students Hours Rate Students Hours Rate Hours Hours Size Hours Hours Size Fall 2011 403 46,019 43% 257 25,136 46% 114 1,869 25 98 852 30 Fall 2012 413 46,283 112 42% 1,848 25 239 22,399 94 45% 828 27 Fall 2013 107 49% 379 40,735 41% 1,848 22 211 21,465 102 828 26 Fall 2014 427 45.667 1.848 25 18.867 43% 840 22 107 41% 211 89 Fall 2015 407 48,457 119 45% 2,112 23 204 17,241 85 41% 828 21 Total/Average 2,029 227,159 112 42% 9,525 24 1,122 105,107 93 45% 4,176 25 Spring 2012 375 46,521 124 48% 1,806 26 235 24,209 103 49% 840 29 Spring 2013 419 1.827 164 17.098 20 43.134 103 39% 24 104 50% 840 Spring 2014 366 37,838 103 40% 1,827 21 256 21,464 40% 840 26 84 Spring 2015 381 42,164 111 42% 1.827 23 211 17,813 84 40% 840 21 Spring 2016 323 40,261 125 48% 1,827 22 212 16,688 79 37% 840 20 Total/Average 1.864 209.917 113 9.114 23 1,078 97.272 91 43% 4.200 23 43% **Grand Total/Avg** 3,893 437,076 113 43% 18,639 23 2,200 202,379 92 44% 8,376 24

Table 8. Attendance information for managed enrollment and open entry/exit classes by class times

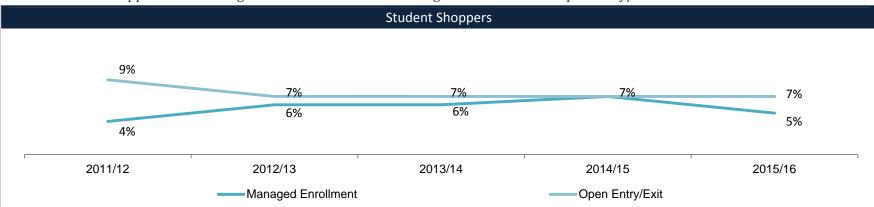
Table 8, continued

|                 |                   |                 |                            |                |                               | Open E                   | ntry/Exit         |                 |                            |                |                               |                          |
|-----------------|-------------------|-----------------|----------------------------|----------------|-------------------------------|--------------------------|-------------------|-----------------|----------------------------|----------------|-------------------------------|--------------------------|
|                 |                   |                 | Mori                       | ning           |                               |                          | Evening           |                 |                            |                |                               |                          |
| Term            | Total<br>Students | Attend<br>Hours | Average<br>Attend<br>Hours | Attend<br>Rate | Assigned<br>Teaching<br>Hours | Average<br>Class<br>Size | Total<br>Students | Attend<br>Hours | Average<br>Attend<br>Hours | Attend<br>Rate | Assigned<br>Teaching<br>Hours | Average<br>Class<br>Size |
| Fall 2011       | 826               | 80,025          | 97                         | 36%            | 2,937                         | 27                       | 1,248             | 76,321          | 61                         | 29%            | 3,408                         | 22                       |
| Fall 2012       | 862               | 72,714          | 84                         | 32%            | 3,159                         | 23                       | 1,044             | 66,713          | 64                         | 31%            | 2,898                         | 23                       |
| Fall 2013       | 846               | 70,138          | 83                         | 31%            | 3,168                         | 22                       | 1,035             | 65,228          | 63                         | 30%            | 2,898                         | 23                       |
| Fall 2014       | 847               | 78,293          | 92                         | 36%            | 3,124                         | 25                       | 917               | 68,861          | 75                         | 36%            | 2,940                         | 23                       |
| Fall 2015       | 803               | 72,771          | 91                         | 34%            | 2,904                         | 25                       | 863               | 63,481          | 74                         | 36%            | 2,898                         | 22                       |
| Total/Average   | 4,184             | 373,940         | 89                         | 34%            | 15,291                        | 25                       | 5,107             | 340,603         | 67                         | 32%            | 15,042                        | 23                       |
| Spring 2012     | 867               | 79,371          | 92                         | 35%            | 3,096                         | 26                       | 1,073             | 68,876          | 64                         | 31%            | 3,150                         | 22                       |
| Spring 2013     | 778               | 75,210          | 97                         | 37%            | 3,118                         | 24                       | 957               | 68,156          | 71                         | 34%            | 2,730                         | 25                       |
| Spring 2014     | 820               | 69,414          | 85                         | 32%            | 3,132                         | 22                       | 950               | 66,942          | 70                         | 34%            | 2,940                         | 23                       |
| Spring 2015     | 841               | 73,050          | 87                         | 33%            | 3,140                         | 23                       | 947               | 68,715          | 73                         | 35%            | 3,150                         | 22                       |
| Spring 2016     | 904               | 75,935          | 84                         | 32%            | 3,124                         | 24                       | 844               | 60,855          | 72                         | 34%            | 2,940                         | 21                       |
| Total/Average   | 4,210             | 372,980         | 89                         | 34%            | 15,609                        | 24                       | 4,771             | 333,544         | 70                         | 33%            | 14,910                        | 22                       |
| Grand Total/Avg | 8,394             | 746,920         | 89                         | 34%            | 30,900                        | 24                       | 9,878             | 674,148         | 69                         | 33%            | 29,952                        | 23                       |

Note. Annual data exclude summer.

## **Student Shoppers and Enduring Students**

Table 9. Student shopper and enduring student information for managed enrollment and open entry/exit classes



|                 |                   | Mar                 | naged Enrollm                | nent                 |                              |                   | 0                   | pen Entry/Ex                 | it                   |                              |
|-----------------|-------------------|---------------------|------------------------------|----------------------|------------------------------|-------------------|---------------------|------------------------------|----------------------|------------------------------|
| Term            | Total<br>Students | Student<br>Shoppers | % of<br>Students<br>Shopping | Enduring<br>Students | % of<br>Students<br>Enduring | Total<br>Students | Student<br>Shoppers | % of<br>Students<br>Shopping | Enduring<br>Students | % of<br>Students<br>Enduring |
| Fall 2011       | 660               | 36                  | 5%                           | 624                  | 95%                          | 2,074             | 180                 | 9%                           | 1,894                | 91%                          |
| Fall 2012       | 652               | 37                  | 6%                           | 615                  | 94%                          | 1,906             | 122                 | 6%                           | 1,784                | 94%                          |
| Fall 2013       | 590               | 33                  | 6%                           | 557                  | 94%                          | 1,881             | 125                 | 7%                           | 1,756                | 93%                          |
| Fall 2014       | 638               | 48                  | 8%                           | 590                  | 92%                          | 1,764             | 121                 | 7%                           | 1,643                | 93%                          |
| Fall 2015       | 611               | 31                  | 5%                           | 580                  | 95%                          | 1,666             | 100                 | 6%                           | 1,566                | 94%                          |
| Total/Average   | 3,151             | 185                 | 6%                           | 2,966                | 94%                          | 9,291             | 648                 | 7%                           | 8,643                | 93%                          |
| Spring 2012     | 610               | 18                  | 3%                           | 592                  | 97%                          | 1,940             | 170                 | 9%                           | 1,770                | 91%                          |
| Spring 2013     | 583               | 39                  | 7%                           | 544                  | 93%                          | 1,735             | 124                 | 7%                           | 1,611                | 93%                          |
| Spring 2014     | 622               | 35                  | 6%                           | 587                  | 94%                          | 1,770             | 129                 | 7%                           | 1,641                | 93%                          |
| Spring 2015     | 592               | 42                  | 7%                           | 550                  | 93%                          | 1,788             | 116                 | 6%                           | 1,672                | 94%                          |
| Spring 2016     | 535               | 27                  | 5%                           | 508                  | 95%                          | 1,748             | 156                 | 9%                           | 1,592                | 91%                          |
| Total/Average   | 2,942             | 161                 | 5%                           | 2,781                | 95%                          | 8,981             | 695                 | 8%                           | 8,286                | 92%                          |
| Grand Total/Avg | 6,093             | 346                 | 6%                           | 5,747                | 94%                          | 18,272            | 1,343               | 7%                           | 16,929               | 93%                          |

Note. Annual data exclude summer.

Table 10. Student shopper and enduring student information for managed enrollment and open entry/exit classes by class times



|                 |                   |                     |                              |                      | Managed E                    | nrollment         |                     |                        |                      |                              |
|-----------------|-------------------|---------------------|------------------------------|----------------------|------------------------------|-------------------|---------------------|------------------------|----------------------|------------------------------|
|                 |                   |                     | Morning                      |                      |                              |                   |                     | Evening                |                      |                              |
| Term            | Total<br>Students | Student<br>Shoppers | % of<br>Students<br>Shopping | Enduring<br>Students | % of<br>Students<br>Enduring | Total<br>Students | Student<br>Shoppers | % of Students Shopping | Enduring<br>Students | % of<br>Students<br>Enduring |
| Fall 2011       | 403               | 19                  | 5%                           | 384                  | 95%                          | 257               | 17                  | 7%                     | 240                  | 93%                          |
| Fall 2012       | 413               | 22                  | 5%                           | 391                  | 95%                          | 239               | 15                  | 6%                     | 224                  | 94%                          |
| Fall 2013       | 379               | 21                  | 6%                           | 358                  | 94%                          | 211               | 12                  | 6%                     | 199                  | 94%                          |
| Fall 2014       | 427               | 25                  | 6%                           | 402                  | 94%                          | 211               | 23                  | 11%                    | 188                  | 89%                          |
| Fall 2015       | 407               | 15                  | 4%                           | 392                  | 96%                          | 204               | 16                  | 8%                     | 188                  | 92%                          |
| Total/Average   | 2,029             | 102                 | 5%                           | 1,927                | 95%                          | 1,122             | 83                  | 7%                     | 1,039                | 93%                          |
| Spring 2012     | 375               | 11                  | 3%                           | 364                  | 97%                          | 235               | 7                   | 3%                     | 228                  | 97%                          |
| Spring 2013     | 419               | 32                  | 8%                           | 387                  | 92%                          | 164               | 7                   | 4%                     | 157                  | 96%                          |
| Spring 2014     | 366               | 14                  | 4%                           | 352                  | 96%                          | 256               | 21                  | 8%                     | 235                  | 92%                          |
| Spring 2015     | 381               | 19                  | 5%                           | 362                  | 95%                          | 211               | 23                  | 11%                    | 188                  | 89%                          |
| Spring 2016     | 323               | 13                  | 4%                           | 310                  | 96%                          | 212               | 14                  | 7%                     | 198                  | 93%                          |
| Total/Average   | 1,864             | 89                  | 5%                           | 1,775                | 95%                          | 1,078             | 72                  | 7%                     | 1,006                | 93%                          |
| Grand Total/Avg | 3,893             | 191                 | 5%                           | 3,702                | 95%                          | 2,200             | 155                 | 7%                     | 2,045                | 93%                          |

Table 10, continued

|                 |                   |                     |                              |                      | Open Er                      | ntry/Exit         |                     |                              |                      |                              |  |
|-----------------|-------------------|---------------------|------------------------------|----------------------|------------------------------|-------------------|---------------------|------------------------------|----------------------|------------------------------|--|
|                 |                   |                     | Morning                      |                      |                              | Evening           |                     |                              |                      |                              |  |
| Term            | Total<br>Students | Student<br>Shoppers | % of<br>Students<br>Shopping | Enduring<br>Students | % of<br>Students<br>Enduring | Total<br>Students | Student<br>Shoppers | % of<br>Students<br>Shopping | Enduring<br>Students | % of<br>Students<br>Enduring |  |
| Fall 2011       | 826               | 43                  | 5%                           | 783                  | 95%                          | 1,248             | 137                 | 11%                          | 1,111                | 89%                          |  |
| Fall 2012       | 862               | 39                  | 5%                           | 823                  | 95%                          | 1,044             | 83                  | 8%                           | 961                  | 92%                          |  |
| Fall 2013       | 846               | 39                  | 5%                           | 807                  | 95%                          | 1,035             | 86                  | 8%                           | 949                  | 92%                          |  |
| Fall 2014       | 847               | 46                  | 5%                           | 801                  | 95%                          | 917               | 75                  | 8%                           | 842                  | 92%                          |  |
| Fall 2015       | 803               | 31                  | 4%                           | 772                  | 96%                          | 863               | 69                  | 8%                           | 794                  | 92%                          |  |
| Total/Average   | 4,184             | 198                 | 5%                           | 3,986                | 95%                          | 5,107             | 450                 | 9%                           | 4,657                | 91%                          |  |
| Spring 2012     | 867               | 50                  | 6%                           | 817                  | 94%                          | 1,073             | 120                 | 11%                          | 953                  | 89%                          |  |
| Spring 2013     | 778               | 33                  | 4%                           | 745                  | 96%                          | 957               | 91                  | 10%                          | 866                  | 90%                          |  |
| Spring 2014     | 820               | 47                  | 6%                           | 773                  | 94%                          | 950               | 82                  | 9%                           | 868                  | 91%                          |  |
| Spring 2015     | 841               | 49                  | 6%                           | 792                  | 94%                          | 947               | 67                  | 7%                           | 880                  | 93%                          |  |
| Spring 2016     | 904               | 61                  | 7%                           | 843                  | 93%                          | 844               | 95                  | 11%                          | 749                  | 89%                          |  |
| Total/Average   | 4,210             | 240                 | 6%                           | 3,970                | 94%                          | 4,771             | 455                 | 10%                          | 4,316                | 90%                          |  |
| Grand Total/Avg | 8,394             | 438                 | 5%                           | 7,956                | 95%                          | 9,878             | 905                 | 9%                           | 8,973                | 91%                          |  |

Note. Annual data exclude summer.

### **Term Persistence**

Table 11. Term persistence for managed enrollment and open entry/exit classes

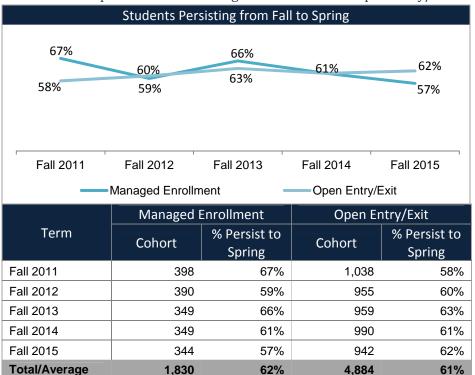
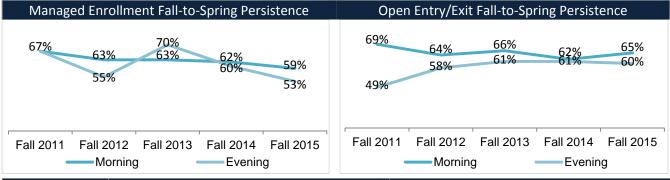


Table 12. Term persistence for managed enrollment and open entry/exit classes by class times



|               |        | Managed I | Enrollment |           | Open Entry/Exit |           |         |           |  |  |
|---------------|--------|-----------|------------|-----------|-----------------|-----------|---------|-----------|--|--|
| Term          | Mor    | ning      | Evening    |           | Mor             | ning      | Evening |           |  |  |
| Term          | Cohort | % Persist | Cohort     | % Persist | Cohort          | % Persist | Cohort  | % Persist |  |  |
|               | Conort | to Spring | Conort     | to Spring | Conort          | to Spring | Conort  | to Spring |  |  |
| Fall 2011     | 213    | 67%       | 189        | 67%       | 483             | 69%       | 586     | 49%       |  |  |
| Fall 2012     | 215    | 63%       | 176        | 55%       | 464             | 64%       | 510     | 58%       |  |  |
| Fall 2013     | 187    | 63%       | 166        | 70%       | 462             | 66%       | 511     | 61%       |  |  |
| Fall 2014     | 212    | 62%       | 139        | 60%       | 490             | 62%       | 522     | 61%       |  |  |
| Fall 2015     | 203    | 59%       | 143        | 53%       | 479             | 65%       | 482     | 60%       |  |  |
| Total/Average | 1,030  | 63%       | 813        | 61%       | 2,378           | 65%       | 2,611   | 57%       |  |  |

Table 13. Fall 2011 - 2015 sections and term persistence for managed enrollment and open entry/exit classes by class level

|                    | Ma               | naged Enrollm | ent                    | Open Entry/Exit  |        |                        |  |
|--------------------|------------------|---------------|------------------------|------------------|--------|------------------------|--|
| Class Level        | Section<br>Count | Cohort        | % Persist to<br>Spring | Section<br>Count | Cohort | % Persist to<br>Spring |  |
| ESL BEG LITERACY 1 | 0                | 0             | 0%                     | 20               | 834    | 61%                    |  |
| ESL BEG LOW 2      | 10               | 367           | 54%                    | 41               | 1,716  | 60%                    |  |
| ESL BEG HIGH 3     | 10               | 407           | 61%                    | 17               | 709    | 64%                    |  |
| ESL INT LOW 4      | 10               | 395           | 65%                    | 16               | 655    | 58%                    |  |
| ESL INT HIGH 5     | 10               | 457           | 66%                    | 13               | 555    | 64%                    |  |
| ESL ADV LOW 6      | 5                | 204           | 66%                    | 9                | 415    | 59%                    |  |
| Total/Average      | 45               | 1,830         | 62%                    | 116              | 4,884  | 61%                    |  |

Note. Advanced high and pre-vocational classes are excluded.

### **Appendix:**

# **Operational Definitions**

Assigned Teaching Hours – The total possible teaching hours designated to a class.

Attendance Hours – The total number of classroom hours attended by a student or a group of students.

Attendance Rate – Total classroom attendance hours per student divided by the total assigned teaching hours per student.

Average Attendance Hours – The total number of classroom hours attended by a group of students divided by the total number of students.

*Average Class Size* – Total classroom attendance hours divided by the total assigned teaching hours per instructor.

*Enrollment* – The number of seats enrolled, or duplicated headcount. Cancelled sections and students with less than one attendance hour are excluded.

Headcount – The individual count of students, or unduplicated headcount. Cancelled sections and students with less than one attendance hour are excluded. Note that within this report students are unduplicated by the categories present in the student profile and persistence tables, including: class mode, class time, and/or term.

Student Shoppers vs. Enduring Students – Student shoppers are students who attend a Mid-City ESL class but total fewer than seven attendance hours by the term's end. Enduring students are students who attend a Mid-City ESL class and total seven or more attendance hours by the term's end.

Term-to-Term Persistence (per SDCE ESL Learner Persistence Committee) – The percentage of cohort students who attend at least 20% of the total possible hours in at least one SDCE Mid-City ESL class, and who attend at least 20% of the total possible hours in at least one SDCE ESL class the following spring term. (Cancelled classes, advanced high and pre-vocational classes are excluded.) The 20% attendance rate in noncredit represents validly enrolled students and is considered to be comparable to the credit side, for which valid enrollment is determined by enrollment as of official census. Official census is characterized or marked by the week nearest to 20% of the number of weeks in the primary term.